

Details of Hotline of Life Insurance Companies and Takaful Operators

No.	Life Insurance Company	Contact Details
1.	AIA Bhd.	Hotline: 1300 88 1899 my.customer@aia.com my.assist@aia.com www.aia.com.my
2.	Allianz Life Insurance Malaysia Berhad	Hotline: 1 300 22 5542 customer.service@allianz.com.my www.allianz.com.my
3.	AmMetLife Insurance Berhad	Hotline: 1 300 88 8800 customercare@ammetlife.com www.ammetlife.com
4.	AXA Affin Life Insurance Berhad	Hotline: 1 300 88 1616 customer.care@axa-life.com.my www.axa.com.my
5.	Etiqa Life Insurance Berhad	Live chat: http://www.eti.qa/livechat Hotline: 1-800-88-9998 (Healthcare) info@etiqa.com.my www.etiqa.com.my
6.	Gibraltar BSN Life Berhad	Hotline: 1 300 22 6262 customerservice@gibraltarbsn.com www.gibraltarbsn.com
7.	Great Eastern Life Assurance (M) Berhad	Hotline: 1300-1300 88 wecare-my@greasternlife.com www.greasternlife.com
8.	Hong Leong Assurance Berhad	Hotline: 03-7650 1288 customerservice@hla.hongleong.com.my www.hla.com.my
9.	Manulife Insurance Berhad	Hotline: 1300-13-2323/03-27199112 MYLIFE_CustomerService@manulife.com www.manulife.com
10.	MCIS Insurance Berhad	Hotline: 03-7652 3388 customerservice@mcis.my www.mcis.my
11.	Prudential Assurance Malaysia Berhad	Hotline: 03 2771 0228 customer.mys@prudential.com.my www.prudential.com.my
12.	Sun Life Malaysia Assurance Berhad	Hotline: 1300 88 5055 wecare@sunlifemalaysia.com www.sunlifemalaysia.com
13.	Tokio Marine Life Insurance Malaysia Bhd.	Hotline: 03 2603 3999 customercare@tokiomarinelife.com www.tokiomarine.com
14.	Zurich Life Insurance Malaysia Berhad	Hotline: 1300 888 622 callcentre@zurich.com.my www.zurich.com.my

No.	Takaful Operators	Customer Hotline/ Help Support
1.	AIA PUBLIC Takaful Bhd.	Tel: 1 300 88 8922 Email: my.customer@aiapublic.com.my
2.	AmMetLife Takaful Berhad	Tel: 1-300-22-9777 Email: customercare@ammetlifetakaful.com
3.	Etiqa Family Takaful Berhad	24 Hours WhatsApp Auto assist: 1-800-88- 6491 Flood Claims Careline at 03-2692 8188 (Kuala Lumpur, Selangor, Perak, Kedah, Penang, and Perlis) 03-4270 7735/5068 (Kelantan, Terengganu, Pahang, Johor, Melaka, Negeri Sembilan, Sabah and Sarawak)
4.	FWD Takaful Berhad	Tel: 1-300-13-7988 (within Malaysia) or +603-2771 2771 (outside Malaysia) Email: contact.my@fwd.com
5.	Great Eastern Takaful Berhad	1-300-13-8338 Website: www.greateastertakaful.com
6.	Hong Leong MSIG Takaful Berhad	Tel: 03 7650 1800 Email: ReachUs@takaful.hongleong.com.my
7.	Prudential BSN Takaful Berhad	Tel: 03 2053 7188 Email: customer@prubsn.com.my
8.	Sun Life Malaysia Takaful Berhad	Tel: 1300-88-5055 Email: wecare@sunlifemalaysia.com
9.	Syarikat Takaful Malaysia Keluarga Berhad	Tel: 1-300-88-252 385 Email: csu@takaful-malaysia.com.my
10.	Takaful Ikhlas Family Berhad	Tel: 03 2723 9696 Email: ikhlascare@takaful-ikhlas.com.my
11.	Zurich Takaful Malaysia Berhad	Tel: 24 Hours Zurich Flood Hotline +603-4270 0024 Mobile: +6017-304 6288 Email: callcentre@zurich.com.my